



**MINISTRY OF PUBLIC SERVICE  
AND HUMAN CAPITAL  
DEVELOPMENT**

# WEEKLY BULLETIN

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## CS MUTURI DIRECTS ALL HUDUMA CENTRES TO ESTABLISH SHIF DESKS



SHIF desks in Huduma Centres will ensure every Kenyan can easily access information and register for the transformative program.



Cabinet Secretary for Public Service and Human Capital development Hon. Justin Muturi visited the Kapsabet Huduma Centre in Nandi County to assess the quality of services offered to Kenyans. A key highlight of the visit was the Social Health Insurance Fund (SHIF) desk, which was set up to provide much-needed information and registration services to residents. Affordable healthcare, under Universal Health Coverage, was a cornerstone of the Kenya Kwanza's manifesto during the 2022 campaigns, and we are committed to fulfilling this promise.

In his remarks the CS said that he recognizes that there has been confusion around SHIF and the Social Health Authority (SHA). To bridge this gap, he directed that all Huduma Centres across the country establish SHIF desks, ensuring every Kenyan can easily access information and register for this transformative program.

During the visit, Hon. Muturi reflected on lessons from Azerbaijan, where he was challenged by their efficiency in service delivery. For instance, in Azerbaijan, applying for a driving license takes just one day, while in Kenya, it takes weeks. This comparison underscores the need for us to do better. The Ministry of Public Service and Human Capital Development is working on policies to ensure all Huduma services are offered and delivered within the shortest time possible.

The Cabinet Secretary commended the hardworking staff at Kapsabet Huduma Centre for their dedication to quality service. While challenges remain, we are committed to addressing them and improving public service delivery for all Kenyans.

In attendance were the National Government officials led by the Mr. Ngalia Ndaya, Deputy County Commissioner and Mr. Benjamin Kai, CEO~ Huduma Kenya together with his team.



# TREE PLANTING IN GOT ABIERO FOREST TOWARDS ACHIEVING THE NATIONAL TARGET OF 15 BILLION TREES BY 2030



Cabinet Secretary Hon Justin Muturi led a tree planting exercise at Got Abiero Forest in Siaya County, where over 10,000 seedlings were successfully planted.

This exercise is in line with the Government's target of planting 15 billion trees by 2030.

The CS directed the National Youth Service to monitor the seedlings progress by making monthly visits to Got Abiero Forest.

"This is about nurturing a greener, healthier Kenya and demonstrating the power of teamwork in environmental conservation " Hon Muturi said.

The Cabinet Secretary was joined by Siaya County Commissioner Mr. Norbert Komora, NYS Deputy Commandant Mr. Chabari, Prof. Jackline Oduol, CEC ~ Environment who was representing Governor James Orengo, Engineer Adriano Ouma, Office of the Governor, Kenya Forest Service officers and other government officials as well as Got Abiero residents.



# COMMERCIALIZING THE NATIONAL YOUTH SERVICE



Commercializing the National Youth Service is central to achieving H.E. President William Ruto's vision of training 100,000 recruits annually. By harnessing the potential within our units, such as the clean water production in Turbo, we unlock opportunities for revenue generation, setting NYS on the path to self-sustainability and greater impact.



This was said by Cabinet Secretary for Public Service and Human Capital Development Hon Justin Muturi when he toured Turbo NYS Field Unit in Kakamega County, where he oversaw planting of 6,000 tree seedlings.

The Cabinet Secretary urged the Servicemen and women to maintain discipline, be innovative, and service oriented as such are key pillars of NYS's transformation.

While addressing NYS Servicemen and women, Hon. Muturi emphasized the need to embrace the important values enshrined in article 10 of the Constitution key being ~ PATRIOTISM.

Also present were; Mr Jamlick Chabari, NYS Deputy Commandant General, Huduma Kenya CEO Mr Ben Kai Chilumo and members of the community.



# 43RD ASSOCIATION OF AFRICAN PUBLIC ADMINISTRATION MANAGEMENT (AAPAM) ROUND TABLE CONFERENCE HELD IN UGANDA



State Department for Public Service Principal Secretary Mr. Amos Gathecha attended the 43rd Association of African Public Administration (AAPAM) Roundtable Conference themed, “Agile and Resilient Public Administration for Sustainable Development in Africa.”

The Conference which was attended by participants from across Africa was held at Speke Resort Munyonyo in Kampala Uganda.

Founded over forty years ago, AAPAM has led efforts to strengthen the administrative and management capacities of African public administration systems.

These efforts date back to 1962, when a group of Permanent Secretaries in charge of Public Services from several African countries, met to discuss two main problems, among others, facing the African Public Services then.

# ONBOARD YOUR SERVICES ON HUDUMA PLATFORM, CS MUTURI URGES GOVERNMENT AGENCIES



Cabinet Secretary Hon. Justin Muturi toured Huduma Centre Eldoret to assess its level of service delivery to Kenyans.

In his remarks during the visit Hon. Muturi emphasized the importance of collaboration across government departments, urging the government agencies that are yet to be onboarded on the Huduma Kenya platform to do so, noting that the Government's goal is to ensure Kenyans have seamless access to a wide range of services under one roof; one stop-shop.

Through partnerships with stakeholders, including NG CDF and National Government Administrative Officers, Government is expanding Huduma Centres and strengthening initiatives like Huduma Mashinani to bridge the gap between citizens and essential services.

Eldoret continues to showcase the potential of a well-functioning Huduma Centre, and the Ministry is committed to replicating this success across the country.

The CS joined by Huduma Kenya CEO, Mr. Ben Kai Chilumo and Uasin Gishu County Commissioner Dr. Eddyson Nyale.

**Efficient, effective and seamless service delivery  
through Huduma centres**



# PICTORIAL



**Visit to Huduma Centres in Kapsabet, Nandi County and in Eldoret, Uasin Gishu County**



# PICTORIAL



***Tree planting exercise in Got Abiero forest, Siaya County and at Turbo NYS field unit***



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