



**MINISTRY OF PUBLIC SERVICE
AND HUMAN CAPITAL
DEVELOPMENT**

WEEKLY BULLETIN

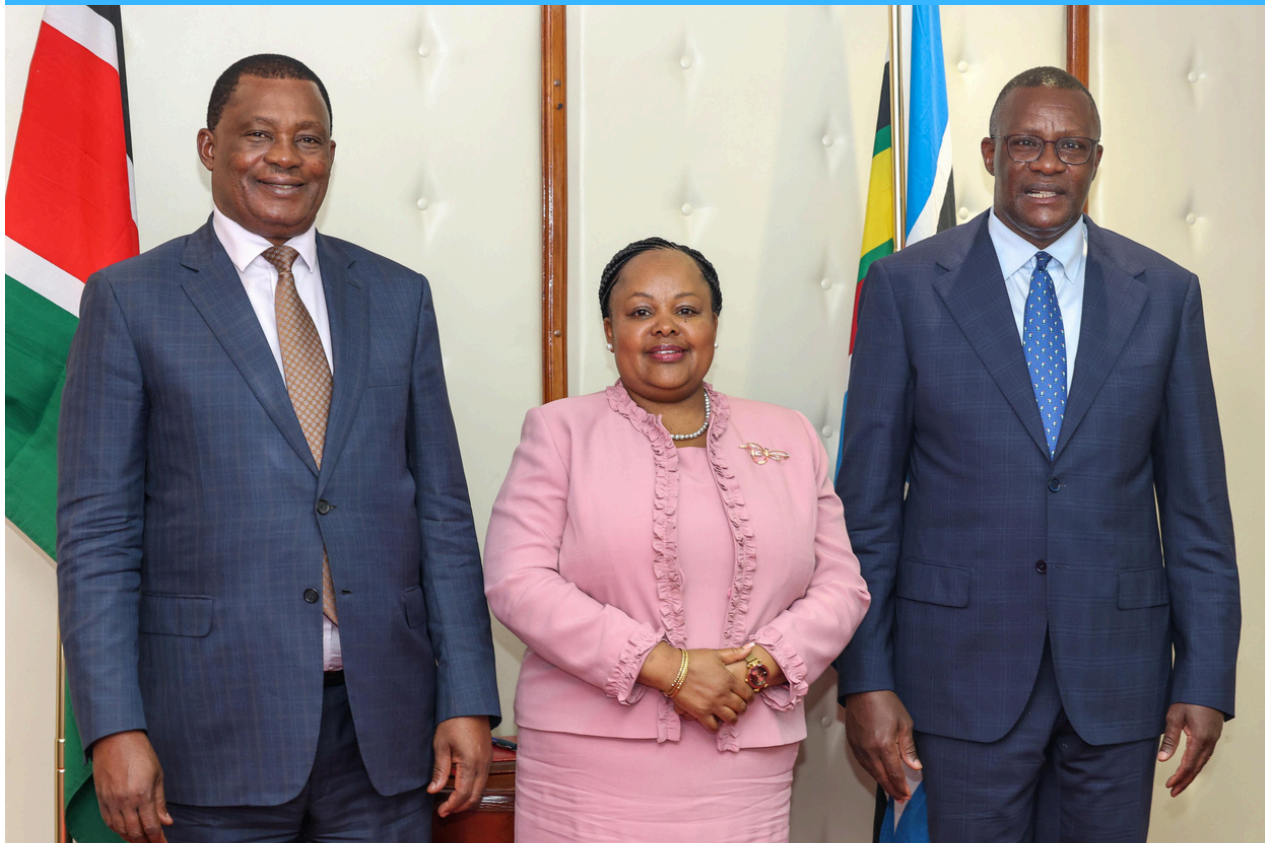
Issue no.
07/2024

**INSIDE THIS
ISSUE**

**1. Performance
contracting
validation
exercise held.**

**2. CS Muturi
launches Huduma
Kenya Customer
Service Week
2024**

VALIDATING MINISTERIAL COMMITMENTS



Cabinet Secretary , Hon Justin Mutur (L), Secretary to the Cabinet Ms Mercy Wanjau (M) and Deputy Chief of Staff, Performance and Delivery Hon. Eliud Owalo (R) at Harambee House during the Ministerial Performance Contracts validation exercise



Cabinet Secretary Hon. Justin Muturi, alongside PS, Public Service Mr. Amos Gathecha, showcased the Ministry's significant achievements during the 2024/2025 Performance Contract validation exercise held at Harambee House.

A highlight was the impressive growth of Huduma Kenya, which expanded from 52 service centers in 2022 to 57 in 2024, increasing service offerings to 152 and facilitating over 14 million transactions, solidifying its role as a key player in efficient public service delivery.

The National Youth Service (NYS) also made notable strides, achieving an 11% increase in training in 2024.

To further enhance public service capacity, the Ministry launched a Web-Based Human Resources Information System, training 60 trainers and initiating its rollout at four sites, with plans for a nationwide expansion to bolster accountability.

The Kenya School of Government (KSG) contributed significantly by training public officers in 2024—a 12% increase since 2022. Mental health initiatives saw remarkable progress, with the number of trained Mental Health Champions rising by 51% to 601, while the number of public servants accessing counseling services surged by 78% in 2024.

The validation exercise led by Deputy Chief of Staff Hon. Eliud Owalo, Secretary to the Cabinet Ms. Mercy Wanjau, and PS Cabinet Affairs Mr. Idris Dakota, is crucial for driving the Ministry's Strategic Plan in alignment with the 5th Administration's Bottom-Up Economic Transformation Agenda (BETA).



MINISTERIAL PERFORMANCE VALIDATION EXERCISE

PUBLIC SERVICE AND HUMAN CAPITAL DEVELOPMENT



KEY COMMITMENTS

1. Increase the number of citizens served through Huduma Kenya service delivery platforms from 13,500,434 to 14,000,000 during the FY 2024/25.
2. Review the Human Resource Development Policy in order to effectively carry out implementation of Human Resource strategies in the Public Service.
3. Strengthen Counseling Services in the Public Service that will entail:
 - a) Training 300 Mental Health Champions in the Public Service.
 - b) Provide counselling services to 8,000 public servants.
4. Consolidate and Roll Out the Human Resource Information System (HRIS-Ke) Payroll Module to ensure integrity, efficiency and effective management of human resource records and data in the public service.

KEY ACHIEVEMENTS

1. The number of Huduma Centers increased by 5 from 52 in 2022 to 57 in 2024, while services offered in these centres grew from 128 in 2022 to 152 in 2024, representing a 19% increase. The number of people served through Huduma Kenya Service Delivery Platforms increased by 1 million from 12.5 million in 2022 to 13.5 million in 2024.
2. 1,801 additional Public Servants were trained by KSG taking the number up from 15,273 in 2022 to 17,074 in 2024. This represents an increase of 12%.
3. Public Service: National Youth Service:
 - a) An additional 2,950 NYS servicemen and women have been taken through paramilitary training taking the number of those trained from 22,705 in 2022 to 25,655 in 2024.
 - b) New recruits joining NYS has grown from 10,000 in 2022 to 38,205 in 2024, an increase of 28,205.
4. Public Service: Counseling and Wellness Services:
 - a) A total of 601 mental health champions were taken through capacity building in 2024 up from 300 in 2022 representing an increase of 100% in mental health champions.
 - b) The number of public servants who were able to access counseling services grew from 6,243 to 11,134, representing a growth of 4,891 (78%).

The Ministry attained a 100% compliance rate in the onboarding of customer facing services to eCitizen

What gets measured gets done!
Ministry attains 100% digital compliance

CS MUTURI LAUNCHES HUDUMA KENYA CUSTOMER SERVICE WEEK



Cabinet Secretary for Public Service and Human Capital Development Hon. Justin Muturi officially launched Huduma Kenya Customer Service Week 2024 at the Huduma Kenya GPO Centre Nairobi, recognizing the staff as key custodians of the Huduma Culture and champions of exceptional service delivery. To realize the One-Stop-Shop vision, the CS, urged all Ministries, Departments, Agencies, and Counties to integrate their services within Huduma Centres, ensuring equitable access for every Kenyan.

For those lacking staff, CS encouraged MDAC to take advantage of the Huduma Kenya Universal Agent, who will be trained to provide various government services on behalf of these entities.

The CS also highlighted enhancements to the Huduma Contact and Tele-Counselling Centre, which can now handle more citizen queries. He invited citizens to dial 1919 for comprehensive support and free counseling, eliminating the need for in-person visits.

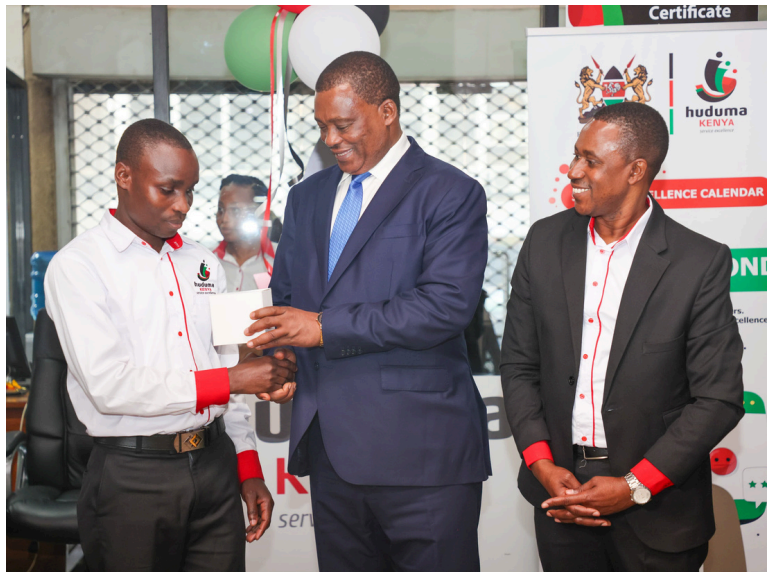
To further improve access to government services, the CS emphasized ongoing collaboration with relevant agencies and announced discussions being underway with the Director General of the National Transport and Safety Authority to roll out complete services in the remaining 42 Huduma Centres soon.

The CS was accompanied by Principal Secretary for Public Service Mr Amos Gathecha and Huduma Kenya CEO, Mr. Ben Kai Chilumo.

Happy Customer Service Week!



PICTORIAL



Launch of Huduma Kenya Customer Service Week 2024

“Knowledge is power. Information is liberating. Education is the premise of progress, in every society, in every family”
Koffi Annan



NYS/ELO/DJ/602

OPPORTUNITIES FOR NATIONAL YOUTH SERVICE GRADUATES (DOMESTIC JOB LINKAGES)

In our collaborative role with stakeholders to enhance our functions, we are dedicated to establishing more collaborations and linkages for our graduates, both locally and abroad. By supporting our local partners in the public and private sectors, we supply a highly disciplined workforce that is the envy of employers. In this regard, we would like to highlight that there are exciting career openings available to our trained Drivers in one of our affiliated department.

1. DRIVERS (10 POSTS)

Purpose of the job:

This is the entry and training grade for Motor Vehicle Drivers. The position is responsible for the transportation of authorized staff and goods in our sister department. Successful candidates will be posted to work in any of the department's offices in Nairobi, Mombasa, Kisumu, Nakuru, Eldoret, Kakamega, Nyeri, Embu, Machakos, Isiolo, Kericho, Kilifi, Garissa, Homa Bay and Kitale.

The key responsibilities for the position:

- 1) Drive a motor vehicle as authorized;
- 2) Carry out routine checks on the vehicle's cooling, oil, electrical and brake systems, tyre pressure etc;
- 3) Detect and report malfunctioning of vehicle systems;
- 4) Maintain work tickets for vehicles assigned;
- 5) Ensure security and safety of passengers, the vehicle on and off the road and /or goods therein;
- 6) Maintain cleanliness of the vehicle.
- 7) Undertaking daily routine inspection of allocated vehicle and report any defects;
- 8) Ensuring the vehicle road worthiness, insurance and other statutory compliance;
- 9) Collecting and delivering mail and correspondence;
- 10) Driving and keeping assigned vehicle clean;
- 11) Preparing monthly reports on motor vehicle utilization;
- 12) Maintaining, monitor and report on service and repair dates of motor vehicles;
- 13) Implementing Quality Management System standards and continuously identifying and managing risks;
- 14) Any other duties assigned from time to time.

Minimum Qualifications and Experience

- National Youth Service graduate
- Kenya Certificate of Secondary Education mean grade D (Plain) or its approved equivalent qualification;
- Minimum 3 Years relevant experience
- A valid driving license free from any current endorsement (s);
- Suitability Test for Drivers Grade III conducted by the Ministry of Roads and Public Works;
- Attended a First Aid Certificate Course lasting not less than one week at St. John's Ambulance or Kenya Institute of Highway and Building Technology (KIHBT) or any other recognized institution;
- Defensive Driving certificate from the Automobile Association (AA) of Kenya or its equivalent qualification from a recognized institution;
- Refresher course for drivers lasting not less than one week within the last three years at KIHBT or any other recognized institution;

Minimum Qualifications and Experience

- ❖ **Creative/ Innovative** - Develop new and unique ways to improve logistics and transport operations within the Office to deliver excellence, efficiency and outstanding service/products to clients (e.g. methods, processes, systems, policies etc.). Take initiative and start activities.
- ❖ **Ethical** - Understand ethical behavior and public-sector practices. Ensure that one's own behavior and behavior towards others is consistent with these standards and aligns with the values and ethical standards of the Office.
- ❖ **Respect** - Treat people with dignity, irrespective of their profession, their views on diverse matters, position, gender, religion, ethnicity, abilities, etc. Show an understanding of different cultural norms within the OAG working environment and respond appropriately.
- ❖ **Teamwork** - Work cooperatively and effectively with others to set goals, resolve problems, and make decisions that enhance effectiveness within OAG.
- ❖ **Effective Communication** - Speak, listen, and write in a clear, thorough, and efficient manner using appropriate and effective communication tools and techniques. Speak eloquently and engagingly in meetings, in one-on-one situations as well as in small and large groups. Listen, be receptive to the counterpart and adapt to the situation. Adjust the message to the recipient.

HOW TO APPLY

1. Candidates meeting the above requirements are required to fill Application Form for Employment in **BLOCK** letters -The form can be downloaded on this link: <https://rb.gy/tb97h3>



REPUBLIC OF KENYA

LIST OF ALL APPLICANTS AND SHORTLISTED CANDIDATES FOR THE POSITION OF CHAIRPERSON, SALARIES AND REMUNERATION COMMISSION (SRC)

Pursuant to the provisions of Article 230 (1) and 2 (a) of the Constitution as read with Section 4 (1) and (3) of the Salaries and Remuneration Commission Act, 2011 (No.10 of 2011), the Selection Panel invited applications from suitably qualified persons to be considered for nomination for appointment as the Chairperson of the Salaries and Remuneration Commission (SRC). Below is the list of ALL applicants.

S.No	Name	Gender	County	PWD Status
1	Lydia Nyawira Mburia	Female	Makueni	
2	Jumba Leonard Ishuga	Male	Vihiga	
3	Lawi Ogo Owea	Male	Hornbary	
4	Evans Yoto Nyachang'a	Male	Kisii	
5	Anthony Marachori Mwanjuma	Male	Taita Taveta	
6	Elijah Mwangi Oryani	Male	Nyamira	
7	John Mark Karuki Njando	Male	Embu	
8	James Kimani Njenga	Male	Not indicated	
9	Ambrose Lukusala Lochokwe	Male	Marsabit	
10	Simon Piyach Piatery Muket	Male	West Pokot	
11	Chemwok Christopher Kipruto	Male	Eldoyo Marakwet	
12	William Osono Oketch	Male	Kisumu	
13	Dr. Ronald Cheruvot Zochin	Male	Eldoyo Marakwet	
14	Dr. Cecilia Bosuben Ngetich	Female	Bomet	
15	Dr. Catherine J. Barmoo Kiptanui	Female	Uasin Gishu	
16	Dr. Kakamari L. Emmanuel	Male	West Pokot	
17	Dr. Jonathan L. Lodompa	Male	Samburu	
18	Dr. Ramadhan Odhiambo Abdul	Male	Hornbary	
19	Dr. Lucy N. Mugeru	Female	Nandi	
20	John Gitau Gachui	Male	Kambu	
21	Dr. Phauistine Barasa	Female	Busia	
22	Bethuel Supal	Male	Nandi	
23	Mohamed Ali Haji Dahir	Male	Mandera	
24	CHRP (K) Musangi J. Mutua, Ph.D	Female	Kitui	
25	James Wahome Ndegwa, MBS	Male	Nyandarua	
26	Paul Kamau Thairu, HSC, MST J	Male	Lamu	
27	Samuel Kebati Osoro	Male	Kisii	
28	Margaret Oginga	Female	Makueni	
29	Sulana Mwangi Nyasur	Female	Makueni	
30	Erick Komolo Ph.D	Male	Hornbary	
31	Allo A. Kasali	Male	Tana River	
32	Osman Hassan Ibrahim	Male	Mandera	
33	Dr. Destanga Nyenyi Ngonessa	Male	Bungoma	
34	Dr. Julius Oigara Moliu	Male	Kisii	
35	John Mutua Muriuki	Male	Tharaka Nithi	
36	Dr. Ben Chumo	Male	Trans Nzoia	
37	CPA Mathis Lloyd Kaburu	Male	Tharaka Nithi	
38	Haron Okesa	Male	Busia	
39	John Kennedy Malale	Male	Kakamega	
40	Sophy Nekoye Wailula	Female	Bungoma	
41	Joseph Kiproti Njiru	Male	Nyamira	
42	Dr. Hezron N. Nyamwaga	Male	Kisii	
43	Dr. Rachel Muga Monyoncho	Female	Kisii	
44	CS. Dr. Benjamin Kipchumba Tarus	Male	Nandi	
45	Dr. Kennedy J. Mutunda	Male	Not indicated	
46	Peter Lokol Lomien	Male	Turkana	
47	Christopher Kokemai Ng'etich Yego	Male	Nandi	
48	Joseph Kiptoo Ngetich	Male	Nandi	
49	Kamuren Dennis K.	Male	Baringo	
50	Abdraham Bashir	Male	Not indicated	
51	Geoffrey Obonyo	Male	Kisii	
52	Dr. Ernest Daniel Ajele	Male	Vihiga	
53	Kenneth Ndung'u Mburu	Male	Muranga	
54	Mathew Kiplimo Kangogo	Male	Marakwet	
55	Dr. John Wambuzi Kamuyanga	Male	Muranga	
56	David Njiru Kariki	Male	Embu	
57	Asenath Kenyanya Maobe PhD	Female	Not indicated	
58	Abraham Kiptoo Serem	Male	Nandi	
59	Dr. Gertrude Maturonyi Inmah	Female	Vihiga	
60	Jennifer Nyambura Kamande	Female	Muranga	
61	CS. Dr. Ruth Aldah Mitalo, PHD, CHRP	Female	Kakamega	
62	David Kagereja Njiru	Male	Nyiri	
63	Sammy Chepkwony, MBA, CHRP(K), FIHRM, MGD	Male	Nandi	
64	Janet Apondi Mabwa	Female	Vihiga	
65	Sahara Kuron, Yusuf	Female	Vihiga	
66	Joseph Vincent Onyango, FIHRM, MBS	Male	Kisumu	
67	Samuel Wahome Koinange	Male	Not indicated	
68	Sensya Chebet Maira	Female	Not indicated	
69	Dr. Florence Jerumia Chepsum	Female	Marakwet	
70	Jane Pereruan Tonki	Female	Kajiado	

The Selection Panel has considered all the applications and shortlisted the following candidates to appear for interviews:

Shortlisted Candidates and Interview Dates
Interview Date: Tuesday, 8th October, 2024

S.No	Name	Gender	County	PWD Status	Time
1	CHRP (K) Musangi J. Mutua, PhD	Female	Kitui		8.30 a.m.
2	James Wahome Ndegwa, MBS	Male	Nyandarua		10.00 a.m.
3	Juliana Wahome Ndegwa, MBS	Female	Makueni		11.30 a.m.
4	Osman Hassan Ibrahim	Male	Mandera		2.00 p.m.

Interview Date: Wednesday 9th October, 2024

S.No	Name	Gender	County	PWD Status	Time
1	Dr. Rachel Muga Monyoncho	Female	Kisii		8.30 a.m.
2	Geoffrey Obonyo	Male	Kisii		10.00 a.m.
3	Abraham Kiptoo Serem	Male	Nandi		11.30 a.m.
4	Sammy Chepkwony, MBA, CHRP(K), FIHRM, MGD	Male	Nandi		2.00 p.m.
5	Joseph Vincent Onyango, FIHRM, MBS	Male	Kisumu		3.30 p.m.

The shortlisted candidates will be interviewed at **Harambee House, 5th Floor Boardroom, Harambee Avenue, Nairobi** on the date and time indicated on the schedule. The candidates should be at the venue at least thirty (30) minutes before the starting time.

The candidates **MUST** bring originals of the following documents:

- National Identity Card/Passport;
- Academic and Professional Certificates and Transcripts;
- Any other supporting documents and testimonials; and
- VALID** clearances from the following bodies:
 - Higher Education Loans Board;
 - Kenya Revenue Authority;
 - A registered Credit Reference Bureau;
 - Directorate of Criminal Investigations (Police Clearance);
- Self-Declaration Form duly stamped by the Ethics and Anti-Corruption Commission;
- Commission for University Education (CUE) where applicable; and
- Recommendation letter from the relevant professional bodies and associations (where applicable).

PUBLIC PARTICIPATION

Members of the public are invited to avail any credible information of interest relating to any of the shortlisted candidates (through sworn affidavits) to the Chairperson, Selection Panel for the Nominees for Appointment as Chairperson, Salaries and Remuneration Commission, Harambee House 5th Floor Boardroom, Harambee Avenue, Nairobi or e-mailed to selectionpanelsrc2024@psya.go.ke so as to be received on or before 5.00 p.m. 7th October, 2024. This information should be addressed as below:

The Chairperson,
Selection Panel for the nominees for Appointment as Chairperson,
Salaries and Remuneration Commission
P.O. Box 30050-00100
NAIROBI

Canvassing for this position will lead to automatic disqualification.

This information is also available in the Kenya Gazette of 30th September, 2024.

Amos N. Gathecha, EBS 'ndc' (K)
Chairperson,

Selection Panel for the nominees for appointment of
Chairperson, Salaries and Remuneration Commission
NAIROBI

1st Africa Schools of Government Conference

Theme: Advancing Public Sector Excellence through Capable Institutions and Transformed Leadership in Africa

October 22-25, 2024

KSG Mombasa

Fees in USD:

Kenyans- 400

Non-Kenyans- 500

Ph.D candidates - 200

asogconference@ksg.ac.ke
Ameliah Mwongera

+254 724 899791

+254 734899791

KSG Mombasa

+254 743 178109

+254 758 825085

ksg.ac.ke/regional-conference-for-africa-schools-of-government/
www.ksg.ac.ke

Kenya School of Government

Empowering the Public Service



Editorial Team

Editor : Catherine Njoroge
Sub Editor : Alice Ndubi
Reporters : Alice Ndubi, Brian Kochwa, Nelson Kanyiri
Layout : Nelson Kanyiri, Brian Kochwa
Photography : Brian Kochwa, Nelson Kanyiri

LIKE AND FOLLOW US
THROUGH THE FOLOWING
PLATFORMS:



020-2227411



www.psyg.go.ke



State Department
for Public Service



[sdpskenya](#)



[sdpskenya](#)



[sdpskenya](#)

For comments, news items and articles, contact the Editor via email on: cnjoroge@psyg.go.ke

