



**MINISTRY OF PUBLIC SERVICE
AND HUMAN CAPITAL
DEVELOPMENT**

WEEKLY BULLETIN

Issue no.
06/2024

INSIDE THIS ISSUE

ENGAGING WITH THE SENATE ON ENHANCING HUDUMA SERVICES IN TANA RIVER COUNTY

1. Engaging with
the Senate on
Enhancing
Huduma Services
in Tana River
County

2. CS Muturi hosts
Rwanda's High
Commissioner to
Kenya

3. IHRM holds 4th
men conference

4. Comms & ICT
team embarks on
revamping the
website

5. Embracing
Technology for
efficient and
effective service
delivery



**CS Hon. Justin Muturi before the Senate responding
to a question by Tana River Senator Hon. Danson
Mungatana on Hola Huduma Centre**



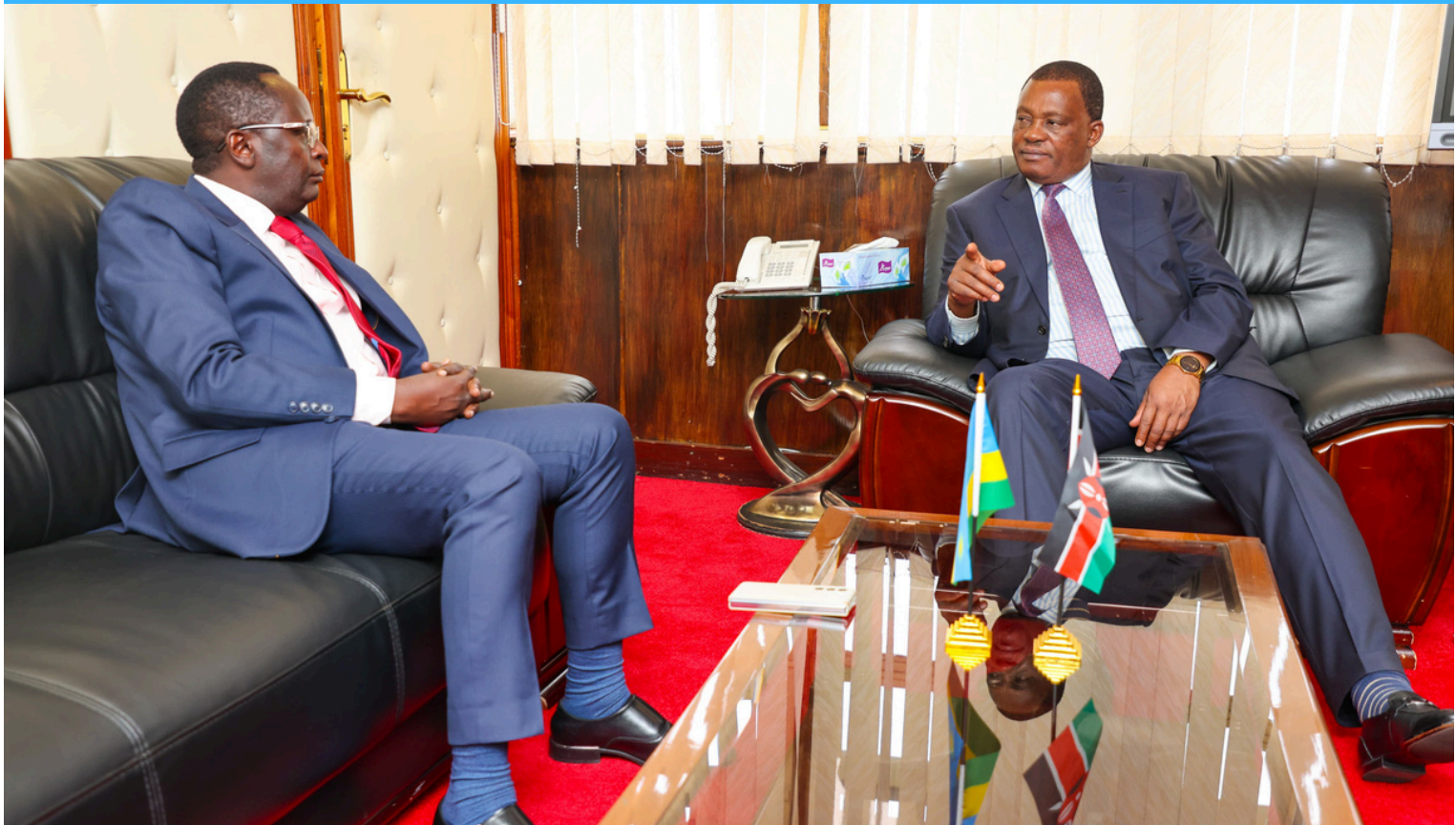
The Cabinet Secretary Hon. Justin Muturi appeared before the Senate Plenary to respond to a question raised by Senator Danson Mungatana on the renovation and upgrade of services at the Hola Huduma Centre in Tana River County.

Through the Huduma Kenya initiative, we are committed to ensuring that citizens across the country have access to a standardized, seamless service experience.

The Hola Huduma Centre currently offers 62 physical services and over 17,000 online services from various government ministries and agencies.

However, we acknowledge that there are gaps in the availability of certain services on-site. To address this, we are actively working on deploying these services to enhance accessibility for the people of Tana River County.

KENYA -RWANDA BILATERAL TIES



Cabinet Secretary Hon. Justin Muturi in a conversation with Rwanda's High Commissioner to Kenya H.E. Mr Martin Ngoga at Harambee House.

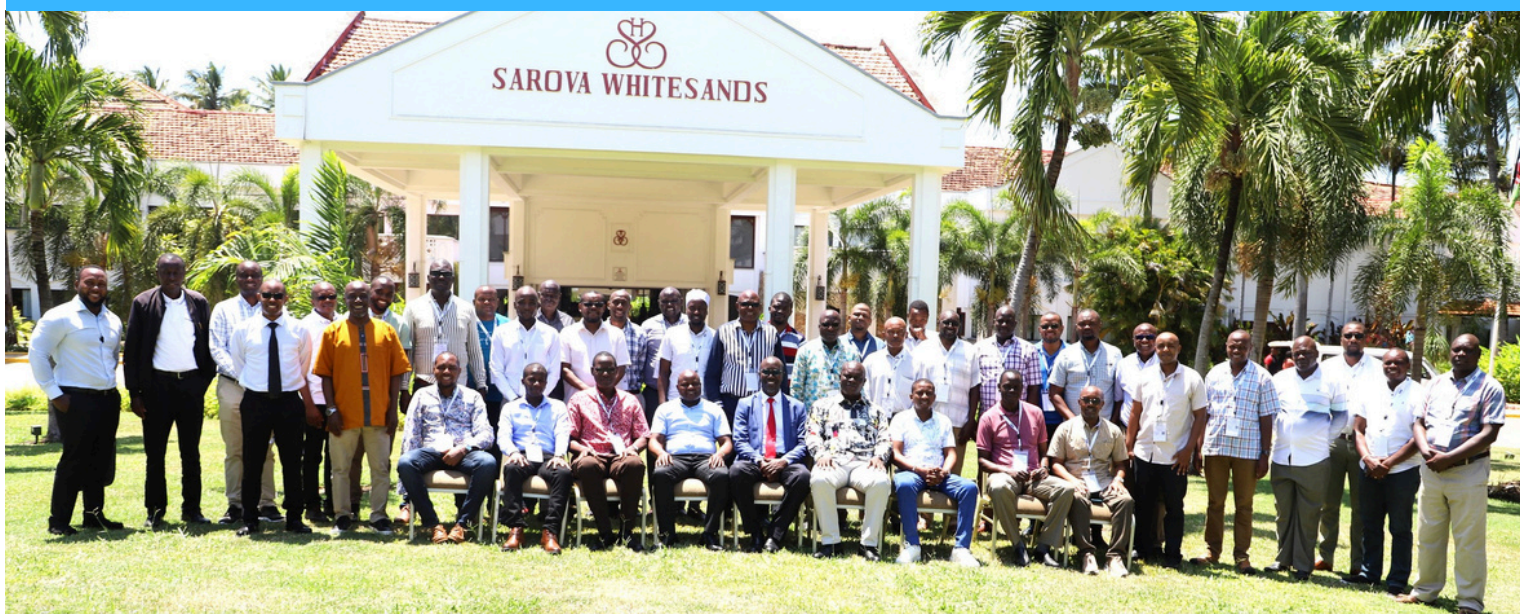
Rwanda's High Commissioner to Kenya H.E. Mr. Martin Ngoga paid a courtesy call to Cabinet Secretary Hon Justin Muturi this afternoon.

They deliberated areas of collaboration on public service delivery and strengthening of the bilateral relations between the two countries.

Kenya and Rwanda continue to enjoy cordial relationship in many areas, particularly trade, security, education, agriculture and energy since 1965.



IHRM HOLDS THE 4TH MEN IN HR CONVENTION



The 4th Men in HR Convention Themed 'Driving Innovation and Change with Design Thinking' is currently taking place at the Sarova Whitesands Hotel, Mombasa.

The event highlights the critical role HR leaders play in fostering strategic partnerships that align with business goals, ensuring HR initiatives drive measurable impact on organizational growth and performance.



In his presentation to the delegates, Dr. Daniel Otwoma, Director, Public Service Transformation, State Department for Public Service explored 'Innovative Approaches to Managing Organizational Change: Men as Change Agents

RAVAMPING THE MINISTRY WEBSITE



Communication and ICT Team at the Kenya School of Government (KSG) Embu, Campus

The Communications Unit & Information Communication Technology (ICT) team, led by Director Information Madam Catherine Njoroge, has embarked on a key assignment to redesign the Ministry's website in order to enhance its digital presence and user experience.

With a focus on accessibility and responsiveness, the revamped website will greatly improve access to information, bolster public trust, and keep the Ministry relevant in the fast-evolving digital landscape



EMBRACE TECHNOLOGY FOR EFFICIENT AND EFFECTIVE SERVICE DELIVERY



Brian Kochwa, is a photojournalist in the Ministry of Public Service and Human Capital Development

The rapid development of technology has changed all sectors, from health to finance, education and more. In service delivery, technology adoption is not only an option but a necessity for organizations seeking to provide efficient and effective services.

One of the effects of technology on service delivery is efficiency. Automating day-to-day operations, such as order processing, records management, and handling customer inquiries, allows organizations to operate faster and more accurately.

Tools such as artificial intelligence (AI), cloud computing and workflow management systems reduce human error, provide timely access to data, and ensure that services are delivered on time. As a result, organizations can conserve resources while expanding their services to meet growing demand.

Digital platforms such as mobile apps, self-service media and social media make it easy for customers to access services and information, and improve the overall service experience.

When organizations embrace these innovations, they not only stay competitive, but also set new standards for service excellence. Continuous improvement through technology ensures that services remain relevant, adaptable and adaptable to changes in market demands and customer expectations.

By automating processes, improving the customer experience and driving innovation, technology can meet new customer needs while remaining competitive. However, it is also important to address the challenges of technology adoption and ensure that services are secure, accessible and accessible.

In today's fast-paced world, it is important to embrace technology to provide efficient and effective service.

Embracing Technology for efficiency and effectiveness in the rapidly changing world

PICTORIAL



The Cabinet Secretary at Parliament Building when he appeared before the Senate

“Good governance is not fire-fighting or crisis-management. Instead of opting for ad-hoc solutions the need of the hour is to tackle the root cause of the problems”

Narendra Modi

PICTORIAL



Proceedings at the ongoing IHRM Men Convention at Sarova Whitesands, Mombasa County

Coming soon...

HR Institute of Human Resource Management
The Professional Body of HR Practitioners in Kenya

28th ANNUAL NATIONAL HRM CONFERENCE

Date: 29th October – 1st November 2024
Venue: Sawela Lodges, Naivasha
Investment: KES 75,400 Incl. VAT

6 CPD POINTS

Theme: HR Visionaries: Transforming Workplaces, Empowering Africa



Book Now
Members.ihrm.or.ke

NITA NO.
TRN/431



Call Find Us
+254 727 792 001

Transition



MINISTRY OF HEALTH



Bima Bora, Afya Nyumbani

PUBLIC NOTICE TO ALL EMPLOYERS

TRANSITION TO THE SOCIAL HEALTH INSURANCE FUND (SHIF) AND EMPLOYER PORTAL GUIDANCE

In 2023, the Government of Kenya accelerated efforts to realize Universal Health Coverage in line with its Bottom-Up Economic Transformation Agenda (BETA). These efforts resulted in the enactment of the several health laws including the Social Health Insurance (SHI) Act 2023 which established the Social Health Authority (SHA), ushering in a new era of healthcare in Kenya.

Effective **1st October, 2024**, the National Health Insurance Fund (NHIF) will be transitioned to the Social Health Authority (SHA). As such, every Kenyan citizen, including dependents, is mandated by law to register as a member of the SHA. This notice provides essential information regarding the transition, payment deadlines, and the use of the SHA Employer Portal.

Key Dates and Information

1. **Last NHIF Admission:** The last date for admission under NHIF is **30th September 2024** and SHA benefits will begin on **1st October 2024**.

2. Payment Deadlines:

- o Payments received on or before **9th October 2024**, will be credited to NHIF.
- o Payments received from **9th November 2024**, onwards will be credited to SHA.

SHA Employer Portal

The SHA Employer Portal (<https://sha.go.ke/>) is your primary tool for managing your employees' SHI contributions.

Key Portal Functions

- **Employee Registration:** Register your employees and their dependents with SHA.
- **Contribution Remittance:** Make SHI contributions on behalf of your employees.
- **Generate Reports:** Access and download contribution statements and other reports.
- **Update Employee Information:** Manage changes in employee details or dependents.

Accessing and Using the Portal

1. **Create an Account:** Visit the SHA website and create an employer account.
2. **Verify Your Account:** Follow the instructions to verify your account.
3. **Add Employees:** Enter your employees' details and register them with SHA.
4. **Make Contributions:** Use the portal to remit SHI contributions on time.

Ensure all your employees are registered with SHA before **1st October 2024** and kindly adhere to the payment deadlines to avoid any disruptions in healthcare coverage for your employees.

For any queries or assistance, please contact our dedicated support team via email: customercare@sha.go.ke or **Toll-Free Number: 0800 720 601**

We appreciate your cooperation in ensuring a smooth transition to the SHA.



PUBLIC SERVICE COMMISSION

Our Vision
"A citizen-centric public service".

Our Mission
"To reform and transform the public service for efficient and effective service delivery"

SHORTLISTED CANDIDATES FOR THE POSITION OF DEPUTY GOVERNOR - CENTRAL BANK OF KENYA

Pursuant to the provisions of Sections 13B of the Central Bank of Kenya Act, the Public Service Commission invited applications from suitably qualified persons for the position of Deputy Governor of the Central Bank of Kenya in the print media and Commission's website on 30th March, 2023.

Following the conclusion of the shortlisting exercise, the Commission hereby publishes the shortlisted candidates and the interview schedule:

Interview Date: Thursday 3rd October, 2024

S/No.	Name	Gender	County	Time
1.	Prof. Dulacha Galgalo Barako	Male	Marsabit	9.30 a.m.
2.	Gerald Nyaoma Arita	Male	Kisii	10.15 a.m.
3.	Jane Wangui Kiringai	Female	Nyeri	11.00 a.m.
4.	Charles Mutuma Ringera	Male	Meru	11.45 a.m.
5.	Dr. Florence Koki Kinyanzui	Female	Makueni	12.30 p.m.
6.	Dr. Habil Okunda Olaka	Male	Kakamega	2.00 p.m.

NOTE

1. The list of all the applicants is available on the Commission's website: www.publicservice.go.ke
2. Shortlisted candidates will be interviewed at the Public Service Commission, Commission House, Harambee Avenue, Nairobi on the date and time indicated. Candidates should be at the venue at least fifteen (15) minutes before the starting time.
3. Candidates will be required to produce originals of the following documents:
 - (i) National Identity Card;
 - (ii) Academic and Professional certificates and transcripts;
 - (iii) Any other supporting documents and testimonials; and
 - (iv) Current and Valid Clearances from the following bodies:
 - (a) Kenya Revenue Authority (KRA)
 - (b) Higher Education Loans Board (HELB)
 - (c) Directorate of Criminal Investigations (DCI)
 - (d) Any of the Registered Credit Reference Bureau
 - (e) Printed Online Self-declaration Application Acknowledgement Receipt or a Self-Declaration Form duly stamped by the Ethics and Anti-Corruption Commission; and
 - (f) Letter of recognition of qualifications from the Commission for University Education (CUE) for any degree obtained from foreign universities.
 - (v) Recommendation from relevant professional bodies and associations (where applicable).

PUBLIC PARTICIPATION

Members of the public are invited to avail any credible information of interest relating to any of the shortlisted candidates, through sworn affidavits to the Secretary/CEO, Public Service Commission, 4th floor Commission House, Harambee Avenue, Nairobi or online through hodrands@publicservice.go.ke so as to be received on or before **2nd October, 2024**.

**SECRETARY/CEO
PUBLIC SERVICE COMMISSION**



Editorial Team

Editor : Catherine Njoroge
Sub Editor : Alice Ndubi
Reporters : Alice Ndubi, Brian Kochwa, Nelson Kanyiri
Layout : Nelson Kanyiri, Brian Kochwa
Photography : Brian Kochwa, Nelson Kanyiri, Caleb Wanene

LIKE AND FOLLOW US
THROUGH THE FOLOWING
PLATFORMS:



020-2227411



www.psyg.go.ke



State Department
for Public Service



[sdpskenya](#)



[sdpskenya](#)



[sdpskenya](#)

For comments, news items and articles, contact the Editor via email on: cnjoroge@psyg.go.ke

